



ACCOUNTABLE CARE ORGANIZATION PLAN DETAILS

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# VantagePlus with Medica<sup>SM</sup>



# About VantagePlus

Two award-winning health care systems have partnered together to provide convenient access to a broad network of health care providers. VantagePlus with Medica is one of the largest accountable care organizations (ACOs) in Minnesota. This plan offers clinical quality while delivering health care at an affordable cost.

VantagePlus with Medica connects members to more than 4,800 providers, 650 clinics, and 11 hospitals. The network includes health care providers you know and trust from M Health Fairview, North Memorial Health, and many more popular independent clinics.

Members in the VantagePlus network will have in-network access to academic medicine and providers at the University of Minnesota. Plus, high-level trauma care and support from providers at North Memorial Health.



## What is an Accountable Care Organization?

Accountable care organizations (ACOs) are networks or teams of health care providers (such as clinics, hospitals, doctors, and specialists) that partner with us to make health care more efficient and improve the member experience. The network may be smaller than our other open access networks, but the benefits are bigger and better.

### ACOs deliver results

**Costs** — up to 20% cost savings compared to open access products

**Clinical quality** — better member engagement and care coordination

**Care** — higher rates of satisfaction with care that focuses on quality and prevention resulting in healthier habits and better health

**Consumer experience** — 97% of members renew into an ACO product\*

\*Results based on 2022 enrollment

ACOs members also experience reduced number of emergency room visits, fewer hospital readmissions, and greater use of affordable drug options.

### Travel Program Network

When traveling outside of the Medica service area (Minnesota, North Dakota, South Dakota, and western Wisconsin), members are covered by the Travel Program Network, one of the country's largest travel networks. If members have children attending college outside the service area, they can use this network, too. Emergency care services for students seeking care outside the ACO service area but within Medica's service area will be covered at the in-network benefit level. For other health care services, they will need to access care from an ACO network provider for in-network benefits to apply.

# The VantagePlus with Medica experience

Our goal is simple: To help members get the care they need, when, and where they need it. And if members are new to the plan, we'll give them a call so they get off to a good start.

## Online care and resources

Members can use MyChart, a secure online tool to make appointments, complete a virtual visit, see medical records, and connect with their care team.

## Access to care

See any primary or specialty care provider in the VantagePlus network, including providers at the University of Minnesota, and high-level trauma care at North Memorial Health. Some specialty clinics require a primary care visit first for tests and to help guide care.

## Wellness programs

- Online tools and resources to help members improve their health while earning gift cards with My Health Rewards by Medica®.
- Daily support for fertility, pregnancy, and parenting through the Ovia Health apps. Download the Ovia (for reproductive health), Ovia Pregnancy, and Ovia Parenting apps from the App Store or Google Play.

## One phone number

A single phone number to make it easy for members to ask about benefits, billing, care, coverage, and to make appointments with a VantagePlus provider 24/7/365.

## Medication therapy management

A specialized pharmacist to help make sure medications are best for a condition, lifestyle, and budget. The pharmacist will review prescriptions, over-the-counter medicines, and other supplements.

## Convenient care options

Members have many ways to get health care quickly:

- A 24/7/365 nurse line for quick answers to health questions.
- Same-day and virtual appointments with a primary care provider. Many clinics also offer walk-in care, as well as early morning, evening, and weekend hours.
- Multiple virtual care options, including 24/7/365 eVisits for common health conditions, phone, or video visits with a primary care, specialty care, or mental health provider, and online messaging with your provider through MyChart.

## Pharmacy perks

Members can get a three-month supply of medication for only two copays when filled at a Fairview or North Memorial Health pharmacy (for members with a copay pharmacy plan).



## When it comes to health care, everyone wants choices

If VantagePlus with Medica is not the right fit for an employee, they have the option to choose Medica Choice® Passport, which is an open access plan that offers a large network of providers nationwide. Regardless of their choice, employees have access to quality care, and they can pick a plan that gives them the care, ease of use, and cost savings that they want.



# Choose VantagePlus with Medica

## Hospitals

- **M Health Fairview Lakes Medical Center** Wyoming
- **M Health Fairview Northland Medical Center** Princeton
- **M Health Fairview Ridges Hospital** Burnsville
- **M Health Fairview Southdale Hospital** Edina
- **M Health Fairview St. John's Hospital** Maplewood
- **M Health Fairview University of Minnesota Masonic Children's Hospital** Minneapolis
- **M Health Fairview University of Minnesota Medical Center - East Bank** Minneapolis
- **M Health Fairview University of Minnesota Medical Center - West Bank** Minneapolis
- **M Health Fairview Woodwinds Hospital** Woodbury
- **Maple Grove Hospital** Maple Grove
- **North Memorial Health Hospital** Robbinsdale

Visit [Medica.com/VantagePlusForEmployers](https://www.Medica.com/VantagePlusForEmployers) to view a current and complete listing of providers and hospitals.



**Have questions? We're here to help.**

To learn more, contact your broker or Medica Sales at **1 (800) 371-1613** (TTY: **711**).