



ACCOUNTABLE CARE ORGANIZATION PLAN DETAILS

Ridgeview Community Network[®] powered by Medica

About Ridgeview Community Network

A productive, stable workforce and a healthy bottom line are critical to the health of your business. That's why we're pleased to offer Ridgeview Community Network — a local community network that provides high-quality, cost-effective, and member-centered health care for you and your employees.

Ridgeview Community Network is an accountable care organization with the same services, innovation, and technology of leading national networks. But it's right here where you live and work. And it features hundreds of primary and specialty care providers in seven west-metro counties.

Members can see hundreds of the Twin Cities' top specialists, including:

- Abbott Northwestern Neuroscience Institute
- Allina Health Cancer Institute
- All Ridgeview specialty practices
- Children's Minnesota
- Colon and Rectal Surgery Associates
- Kidney Specialists of Minnesota
- Minnesota Oncology
- Minnesota Oncology & Ridgeview Cancer & Infusion Center
- Minnesota Urology
- Twin Cities Orthopedics
- And more

Plus they get access to partner hospitals and medical centers, including:

- Abbott Northwestern Hospital
- Children's Minnesota
- HCMC
- Ridgeview Arlington Campus
- Ridgeview Chaska Campus (Two Twelve Medical Center)
- Ridgeview Le Sueur Campus
- Ridgeview Waconia Campus

Your employees and their families can see any in-network provider — without a referral.

Travel Program Network

When traveling outside of the Medica service area (Minnesota, North Dakota, South Dakota and western Wisconsin), members are covered by the Travel Program Network, one of the country's largest travel networks. If members have children attending college outside the service area, they can use this network, too. Emergency care services for students seeking care outside the ACO service area but within Medica's service area will be covered at the in-network benefit level. For other health care services, they will need to access care from an ACO network provider for in-network benefits to apply.

The Ridgeview Community Network experience

Our approach is simple: We deliver quality care while lowering the cost for members — all while providing exceptional customer service and support.

Network Navigators

Network Navigators answer questions about providers, connect members with care, and work closely with Medica to meet your employees' needs.

Medication therapy management

A specialized pharmacist will help make sure medications are best for a condition, lifestyle, and budget. The pharmacist will review prescriptions, over-the-counter medicines, and other supplements.

Saturday morning appointments

Members can get convenient Saturday morning appointments at select clinics.

Free “meet and greets”

Our primary care providers offer “Meet and Greet” appointments.

Local emergency and urgent care

Need care right away? Not a problem. Members can receive 24/7/365 Emergency Care at all four Ridgeview Campuses, including Two Twelve Medical Center in Chaska. They also can get urgent care at several Ridgeview locations. Hours vary by location.

24/7 Nurse & Advisor Line and Ridgeview eCare

Need health information, a diagnosis, treatment, or even a prescription? Our 24/7 Nurse and Advisor Line and Ridgeview eCare make it easy.

Free local home prescription delivery

Our partner pharmacies make it easy for members to get their medications.

Secure online patient portal

Members can message providers, schedule or request appointments, view most test results, and more with the MyChart portal.

Sign up at RidgeviewMedical.org/MyChart.

Support for a healthier workplace

Ridgeview Community Network and Medica will partner with you and your broker on benefit design, member enrollment and engagement, plan performance, and more. We also:

- Identify and manage high-risk and/or high-cost members
- Provide member onboarding support on providers, services, and benefits
- Engage members not participating in health promotion and prevention



When it comes to health care, everyone wants choices

If Ridgeview Community Network is not the right fit for an employee, they have the option to choose Medica Choice® Passport, which is an open access plan that offers a large network of providers nationwide. Regardless of their choice, employees have access to quality care, and they can pick a plan that gives them the care, ease of use, and cost savings that they want.



Choose Ridgeview Community Network

Primary care clinics

- **Catalyst Medical Center P.A.**
Chaska, Watertown
- **Lakeview Clinic Ltd.**
Chaska, Norwood-Young
America, Waconia, Watertown
- **OBGYN West P.A.**
Chaska, Eden Prairie,
Minnetonka, Waconia
- **Ridgeview Clinics**
Arlington, Belle Plaine,
Chanhassen, Chaska, Delano,
Excelsior, Gaylord, Henderson,
Howard Lake, Le Sueur,
Westonka (Spring Park),
Winsted, Winthrop
- **South Lake Pediatrics**
Chaska, Eden Prairie, Maple
Grove, Minnetonka, Plymouth

- **Wayzata Children's Clinic P.A.**
Chaska, Delano, Maple Grove,
Minnetonka, Westonka (Spring Park)
- **Western OB/GYN, A Division of
Ridgeview Clinics** Arlington, Belle
Plaine, Chanhassen, Chaska, Delano,
Excelsior, Waconia

Hospitals

- **Abbott Northwestern Hospital**
- **Children's Minnesota**
- **HCMC**
- **Ridgeview Arlington Campus**
- **Ridgeview Chaska Campus (Two
Twelve Medical Center)**
- **Ridgeview Le Sueur Campus**
- **Ridgeview Waconia Campus**

Urgent care

- **Ridgeview Arlington Campus**
- **Ridgeview Clinics in Belle Plaine**
- **Ridgeview Clinics in Delano**
- **Ridgeview Le Sueur Campus**
- **Twin Cities Orthopedics in Waconia**

Visit [Medica.com/RidgeviewForEmployers](https://www.Medica.com/RidgeviewForEmployers) to view a current and complete listing of providers and hospitals.



Have questions? We're here to help.

To learn more, contact your broker or Medica Sales at **1 (800) 371-1613** (TTY: **711**).