



ACCOUNTABLE CARE ORGANIZATION PLAN DETAILS

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Clear Value with MedicaSM

About Clear Value with Medica

Hennepin Healthcare and Medica have partnered to bring members quality and convenient care at lower costs.

The Hennepin Healthcare system includes eight primary care clinics across Hennepin County — with access to 60 adult and 25+ pediatric specialties — and a nationally recognized Level I Adult and Pediatric Trauma Center.

Members can see specialists across the Twin Cities, including:

- Acupuncture
- Allergy and Immunology
- Behavioral Health
- Burn
- Cardiology/Heart
- Chiropractic
- Dermatology
- Infectious Disease
(Positive Care/HIV, Travel Clinic/Viral Hepatitis)
- Kidney
- Neurology
- Oncology
- Orthopedics
- Pediatrics
- Urology
- Women's Health - OB/GYN and Nurse Midwifery

Plus partner hospitals and medical centers, including:

- Gillette Children's Hospital
- HCMC



What is an Accountable Care Organization?

Accountable care organizations (ACOs) are networks or teams of health care providers (such as clinics, hospitals, doctors, and specialists) that partner with Medica to make health care more efficient and improve the member experience. The network may be smaller than Medica's other open access networks, but the benefits are bigger and better.

ACOs deliver results

Costs — up to 20% cost savings compared to open-access products

Clinical quality — better member engagement and care coordination

Care — higher rates of satisfaction with care that focuses on quality and prevention resulting in healthier habits and better health

Consumer experience — 97% of members renew into an ACO product*

ACO members also experience reduced number of emergency room visits, fewer hospital readmissions, and greater use of affordable drug options.

*Results based on 2022 enrollment

Travel Program Network

When traveling outside of the Medica service area (Minnesota, North Dakota, South Dakota, and western Wisconsin), members are covered by the Travel Program Network, one of the country's largest travel networks. If members have children attending college outside the service area, they can use this network, too. Emergency care services for students seeking care outside the ACO service area but within Medica's service area will be covered at the in-network benefit level. For other health care services, they will need to access care from an ACO network provider for in-network benefits to apply.

The Clear Value with Medica experience

Our approach is simple: We deliver quality care while lowering the cost for members — all while providing exceptional customer service and support.

Convenient and quick access to care

Members can get attention right away with acute care, emergency care, and same- and next-day care. Members can also choose convenient video visits or e-visits through MyChart with a Hennepin Healthcare provider.

On-site pharmacies + medication therapy management

Members have easy access to their medications at seven on-site pharmacies, including free medication delivery. A specialized pharmacist will help make sure medications are best for a condition, lifestyle, and budget. The pharmacist will review prescriptions, over-the-counter medicines, and other supplements.

Direct access to specialists

Members may see any provider in the Clear Value with Medica network without a referral.

Concierge scheduling support

Concierge support offers personal assistance with one phone call. Members can make appointments, ask questions, and get help finding care.

Integrative health

Whole person care considers all aspects of a person's life — physical, emotional, mental, social, and spiritual — to promote healing. Combining conventional care with complimentary therapies is beneficial to achieve and maintain optimal health. Members can choose therapies including acupuncture, chiropractic care, integrative physical therapy, and integrative primary care from the team of Integrative Health specialists.

Online patient portal

Members can direct message their provider, make a video visit, request an e-visit, view most test results, and refill a medication with the MyChart portal.

Free or discounted parking + convenient public transit options

Free parking is available at all neighborhood clinic locations. When visiting the Clinic & Specialty Center in downtown Minneapolis, members can take advantage of easy public transportation options or get discounted parking.



When it comes to health care, everyone wants choices

If Clear Value with Medica is not the right fit for an employee, they have the option to choose Medica Choice[®] Passport, which is an open access plan that offers a large network of providers nationwide. Regardless of their choice, employees have access to quality care, and they can pick a plan that gives them the care, ease of use, and cost savings that they want.



Choose Clear Value with Medica

Hospitals

- **Gillette Children's Hospital** St. Paul
- **HCMC** Minneapolis

Primary care clinics

- **Brooklyn Park Clinic & Pharmacy** Brooklyn Park
- **Clinic & Specialty Center (includes pharmacy)** Minneapolis
- **East Lake Clinic** Minneapolis
- **Golden Valley Clinic** Golden Valley
- **North Loop Clinic & Pharmacy** Minneapolis
- **Richfield Clinic & Pharmacy** Richfield
- **St. Anthony Village Clinic & Pharmacy** Saint Anthony
- **Whittier Clinic & Pharmacy** Minneapolis

Visit [Medica.com/ClearValueForEmployers](https://www.Medica.com/ClearValueForEmployers) to view a current and complete listing of providers and hospitals.



Have questions? We're here to help.

To learn more, contact your broker or Medica Sales at **1 (800) 371-1613** (TTY: 711).